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Title of Invention:	TIERED MULTI-SOURCE SOFTWARE SUPPORT USING AUTOMATED DIAGNOSTIC-DATA TRANSFERS			
First Named Inventor/Applicant Name:	Philip A. Flocken			
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File Listing:	

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Miscellaneous Incoming Letter	200314584-Transmittal.pdf	202432	no	1	
		50bce1e61110580612aefe039ebb2af5 54e2117d			
Warnings:					
Information:					
2	2 Miscellaneous Incoming Letter	200314584-Notice.pdf	74460	no	1
2			4e3e55189462ebb0684db144d932d8b 6add01cae		
Warnings:					
Information:					
3	200314584-Specification.pdf	124403	yes	24	
		74c07e220fbf689dc998e59e69a70b80 2b6833cd			
	Multipa	rt Description/PDF files in	zip description		
	Document Description		Start	End	
	Specification		1	17	
	Claims		18	23	
	Abstract		24	24	
Warnings:					
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		401295			

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.